

Maintenance Plan



PC Help

Mobile and on-site computer help to businesses and homes

Your source for on call computer assistance and services in the metropolitan area of Charleston, SC.

We provide on-site help to the business and residential community.

Bringing enterprise level corporate I.T. skills and experience to the small and medium size business at affordable rates.

Locally owned and operated.
Established in 2002

Hours: Mon-Fri 9 to 6
Saturday 10 to 5
Evenings by appointment

PC Help, Inc.
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Mt. Pleasant, SC 29464

Phone: 843-884-3097
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Website: www.callpchehelp.com



Maintenance Plan

- Regular monthly equipment maintenance and checkups
- *Priority access to technicians*
- Inventory equipment
- Loaner computers available
- News, alerts, and tips
- Remote assistance and monitoring
- Diagram network
- No contracts, non-binding

Monthly Preventative Maintenance

- Save valuable productivity time before problems occur
- Resolve cumulative non-emergency problems
- Starts with 3 hours per month at a reduced rate
 - *All additional work done at same reduced rate*
 - Unused maintenance time available for support calls
- Computer checkups
 - Disk checks
 - Windows updates
 - Disk defragmentation
 - Check for device errors and conflicts
 - Keep virus protection updated
 - Check backups
 - Verify connections
 - Monitor event logs and disk space

For more information, please see our website at WWW.CALLPCHELP.COM, or contact us directly.